

Riverwoods Police Survey

Each year the Riverwoods Police Department will ask residents and businesses to complete a survey to assist us in evaluating our performance and to set goals for the future. Your observations and comments have been and continue to be very important to us. It should take approximately 5 minutes to complete the survey. The survey can be filled out on-line on the Village Website at www.riverwoods-il.net. Follow the "Take Police Survey On-Line" link under "Hot News," or under "Public Safety."

1. How many times have you had contact with Riverwoods Police Department in the past year?
 0 times 1-3 times 4-6 times 7 or more
2. If you have had contact, what was it for?
 Crime Victim Motor Vehicle Crash Witness Child Safety Seat Install
 House Watch Other Service Traffic (violation/warning)
 Other (please specify)

Please circle the number that best describes your rating of the following.

	Excellent			Good			Fair			Poor	No Opinion
3. Competence of officer(s)	10	9	8	7	6	5	4	3	2	1	0
4. Demeanor of officer(s)	10	9	8	7	6	5	4	3	2	1	0
5. Fairness of officer(s)	10	9	8	7	6	5	4	3	2	1	0
6. Courtesy of officer(s)	10	9	8	7	6	5	4	3	2	1	0
7. Traffic enforcement in the Village	10	9	8	7	6	5	4	3	2	1	0
8. Police visibility in Village	10	9	8	7	6	5	4	3	2	1	0
9. Police visibility in your neighborhood	10	9	8	7	6	5	4	3	2	1	0
10. Overall services provided by police	10	9	8	7	6	5	4	3	2	1	0

Please rate the following by checking the appropriate box.

- | | Low | Moderate | High | No Opinion |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| 11. Your concern about becoming a victim of a lesser crime (i.e. vandalism, theft) in Riverwoods. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 12. Your concern about becoming a victim of a serious crime (i.e. burglary, robbery, sexual assault) in Riverwoods. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 13. How safe do you feel walking alone in your neighborhood at night?
<input type="checkbox"/> Very safe <input type="checkbox"/> Somewhat safe <input type="checkbox"/> Not safe <input type="checkbox"/> No opinion | | | | |
| 14. How long have you lived in Riverwoods? (how many years) | | | | |
| 15. What type of building do you occupy?
<input type="checkbox"/> Single family <input type="checkbox"/> Business | | | | |
| 16. Please indicate whether the person completing the survey is:
<input type="checkbox"/> Male <input type="checkbox"/> Female | | | | |
| 17. Have you been a victim of a crime in the past five years?
<input type="checkbox"/> Yes <input type="checkbox"/> No | | | | |
| 18. If answer 17 is yes, was it in Riverwoods?
<input type="checkbox"/> Yes <input type="checkbox"/> No | | | | |
| 19. Did you report the crime to a police department?
<input type="checkbox"/> Yes <input type="checkbox"/> No | | | | |

If no, why? _____

20. If you saw a suspicious person in Riverwoods, what number would you call?

21. So that we can provide better police service to the entire community, please help us identify your neighborhood. Please list the nearest intersection to your home/business:

If you wish to be contacted with reference to your survey please insert your name and phone number here:

22. Please rate your opinion of the following:

Task	High Priority	Medium Priority	Low Priority	No Opinion
A. Providing 24 hour patrol services to community				
B. Discouraging crime in general				
C. Notifying citizens of potential for criminal activity				
D. Responding to and investigating property crimes (i.e. vandalism, theft, etc.)				
E. Responding to crimes in progress or that have just occurred				
F. Enforcing zoning ordinances				
G. Investigating burglaries				
H. Discouraging the sale of tobacco to minors				
I. Visible traffic enforcement				
J. Enforcing handicap parking violations				
K. Reduction of traffic crashes				
L. Enforcing drunk driving laws				
M. Enforcing water usage ordinances				
N. Enforcing dog and cat ordinances				
O. Mediating neighborhood/family disputes				
P. Investigating local illegal drug activity				
Q. Arresting individuals who use drugs				
R. Noise ordinance enforcement				
S. Enforcing curfew regulations				
T. Enforcing solicitor ordinance				
U. Reducing consumption of alcohol by minors and unsupervised parties				
V. Enforcing tree preservation ordinances				

23. Please indicate where you get information about what is taking place in Riverwoods. (Choose all that apply)

- A. Daily Herald B. Deerfield Review C. Chicago Tribune
 D. Village Voice E. Chicago Sun Times F. Other

24. Please list the most significant values or characteristics a Riverwoods Police Officer should possess:

25. Do you think completing the survey is worthwhile, if no why?

26. Additional Comments (Please continue on a separate sheet of paper if necessary):

27. Please return completed surveys to Riverwoods Police Department, 845 Saunders Road. **Thank you.**