

Each year the Riverwoods Police Department will ask residents and businesses to complete a survey to assist us in evaluating our performance and to set goals for the future. Your observations and comments have been and continue to be very important to us. It should take approximately 5 minutes to complete the survey. **The Survey can be filled out on-line on the Village Website at www.riverwoods-il.net. Follow the Take Police Survey On-Line link under, "Hot News," or under "Public Safety."**

1. How many times have you had contact with Riverwoods Police Department in the past year? (please circle your response)

0 times 1-3 times 4-6 times 7 or more

2. If you have had contact, what was it for?

Crime Victim Motor Vehicle Crash Witness Child Safety Seat Install
 House Watch Other Service Traffic (violation/warning)
 Other (please specify) _____

Please circle the number that best describes your rating of the following.

| | Excellent | Good | Fair | Poor | No Opinion |
|---|-----------|-------|-------|------|------------|
| 3. Competence of officer(s) | 10 9 8 | 7 6 5 | 4 3 2 | 1 | 0 |
| 4. Demeanor of officer(s) | 10 9 8 | 7 6 5 | 4 3 2 | 1 | 0 |
| 5. Fairness of officer(s) | 10 9 8 | 7 6 5 | 4 3 2 | 1 | 0 |
| 6. Courtesy of officer(s) | 10 9 8 | 7 6 5 | 4 3 2 | 1 | 0 |
| 7. Traffic Enforcement in the Village | 10 9 8 | 7 6 5 | 4 3 2 | 1 | 0 |
| 8. Police Visibility in Village | 10 9 8 | 7 6 5 | 4 3 2 | 1 | 0 |
| 9. Police Visibility in your neighborhood | 10 9 8 | 7 6 5 | 4 3 2 | 1 | 0 |
| 10. Overall services provided by Police | 10 9 8 | 7 6 5 | 4 3 2 | 1 | 0 |

| Please rate the following by checking the appropriate box. | Low | Moderate | High | No Opinion |
|--|-----|----------|------|------------|
| 11. Your concern about becoming a victim of a lesser crime (i.e. vandalism, theft) in Riverwoods. | | | | |
| 12. Your concern about becoming a victim of a serious crime (i.e. burglary, robbery, sexual assault) in Riverwoods | | | | |

13. How safe do you feel walking alone in your neighborhood at night?

Very safe Somewhat safe
 Not safe No opinion

14. How long have you lived in Riverwoods? _____(years)

15. What type of building do you occupy? Single family Business

16. Please indicate whether the person completing the survey is: Male Female

17. Have you been a victim of a crime in the past 5 years? Yes No

18. If answer 17 is yes, was it in Riverwoods? Yes No

19. Did you report the crime to a police department? Yes No

If no, why? _____

20. If you saw a suspicious person in Riverwoods, what number would you call? _____

21. So that we can provide better police service to the entire community, please help us identify your neighborhood. Please list the nearest intersection to your home/business _____

*****If you wish to be contacted reference your survey please insert your name and phone number:*****

22. Please rate your opinion of the following:

| TASK | HIGH PRIORITY | MEDIUM PRIORITY | LOW PRIORITY | NO OPINION |
|--|---------------|-----------------|--------------|------------|
| A. Providing 24 hour patrol services to community | | | | |
| B. Discouraging crime in general | | | | |
| C. Notifying citizens of potential for criminal Activity | | | | |
| D. Responding to and investigating property crimes (i.e. vandalism, theft, etc.) | | | | |
| E. Responding to crimes in progress or that have Just occurred | | | | |
| F. Enforcing zoning ordinances | | | | |
| G. Investigating burglaries | | | | |
| H. Discouraging the sale of tobacco to minors | | | | |
| I. Visible traffic enforcement | | | | |
| J. Enforcing handicap parking violations | | | | |
| K. Reduction of traffic crashes | | | | |
| L. Enforcing Drunk driving laws | | | | |
| M. Enforcing water usage ordinances | | | | |
| N. Enforcing dog and cat ordinances | | | | |
| O. Mediating neighborhood/family disputes | | | | |
| P. Investigating local illegal drug activity | | | | |
| Q. Arresting individuals who use drugs | | | | |
| R. Noise ordinance enforcement | | | | |
| S. Enforcing curfew regulations | | | | |
| T. Enforcing solicitor ordinance | | | | |
| U. Reducing consumption of alcohol by minors and unsupervised parties | | | | |
| V. Enforcing tree preservation ordinances | | | | |

23. Please indicate where you get information about what is taking place in Riverwoods. (Choose all that apply)

- A. Daily Herald ___ B. Deerfield Review ___ C. Chicago Tribune ___
 D. Village Voice ___ E. Chicago Sun Times ___ F. Other _____

24. Please list the most significant values or characteristics a Riverwoods Police Officer should possess: _____

25. Do you think completing the survey is worthwhile, if no why? _____

26. Additional Comments (please continue on reverse if necessary): _____

27. Please return completed surveys to Riverwoods Police Department 300 Portwine Road.

28. Thank you